

eSearch

Q.1: How to take search using search by property details?

Ans: Please follow the below steps:

1:Select District 2:Enter minimum three characters in English for your desired area 3:Click on submit button 4:Select the area from drop down list.5:Enter cts/survey/gat/plot/flat etc. number(only numeric numbers are allowed) 6:Click on search button.(Search result will take few minutes to show result)

Q.2: Which documents are not available in search result?

Ans: 1: Power of attorney 2:Will deed.

Q.3: After showing search result search button is disabled?

Ans: Click on cancel button to take another search. If button is still disabled please close the browser and browse the URL again (This happens due to large data browser is fetching from server)

Q.4: How take search using search by document number?

Ans: Please follow the below steps:

1:Select Registration Type 2:Select district 3:Select SRO 4:Select year 5: Enter document number 6:Click on search button.

Q.5: How to view Index2 and give request for document download?

Ans: After getting result of search click on index2 button. (This will take few minutes and result will be shown in another window)

Note: Please Allow pop ups of your browser to view the Index2 or RequestId for document download.

Q.6: After clicking on index2 button, search button and index2 button are disabled?

Ans: Click on cancel button.

Q.7: How to download the document?

Ans: Please follow the below steps:

1:After getting result of search by document number click on request document button.2:Note down document request number.3:Click on download document.4:Enter document request number.5:Click on download button for download.

Q.8: Which documents are available for download?

Ans: The documents for the offices mentioned in office list (excluding 1:Power of attorney 2:Will deed.) are only available for download.

Q.9: How to view the downloaded document?

Ans:The downloaded document can be best viewed through <http://www.docspal.com/viewer>.

Q.10: Village name is not showing in select village dropdown list?

Ans: e.g.: Try Daadar instead of Dadar, Maazgaon instead of Mazgaon, Aambivali instead of Ambivali etc.

Q.11: In IE10 application is not viewed properly?

Ans: Click on compatibility view shown as broken page symbol on right side of url pane.